

Dear A. Univers Transit Ltd.,

Please find below the feedback from your customer, Mr MATAN LEVY. Feedback Date : 17 Jul 2012

| Service provided to you by the surveyor / estimator: | Excellent | Cood | Average | Fair | Needs Improvement |
|------------------------------------------------------|-----------|------|---------|------|-------------------|
| Accuracy of survey and cost estimate: | Excellent | Cood | Average | Fair | Needs Improvement |
| Packaging Services Performed on schedule: | Excellent | Cood | Average | Fair | Needs Improvement |
| Professionalism of Packaging Team: | Excellent | Good | Average | Fair | Needs Improvement |
| Courtesy of Packaging Team: | Excellent | Good | Average | Fair | Needs Improvement |
| Customs Clearance Procedures: | Excellent | Cood | Average | Fair | Needs Improvement |
| Timely performance of Destination services: | Excellent | Cood | Average | Fair | Needs Improvement |
| Professionalism of Unloading Team: | Excellent | Good | Average | Fair | Needs Improvement |
| Courtesy of Unloading Team: | Excellent | Good | Average | Fair | Needs Improvement |
| Overall satisfaction with our services: | Excellent | Cood | Average | Fair | Needs Improvement |
| Billing and Invoice Accuracy: | Excellent | Good | Average | Fair | Needs Improvement |
| | | | | | |

Customer Comment: enjoyed the service Well done

Close Print

Your Reference #: 303223