From: Michael Kopp [mailto:michi.vio@hotmail.de] Sent: Wednesday, June 13, 2012 11:16 AM To: Amnon Kertes Subject: Feedback after delivery

Good Morning Amnon,

just a short feedback after the delivery of my "sea - luggage": Your team provided a good service. The behavior of your workers has been friendly and accurate. The work has been done quickly and with the necessary care. Bottom line: Excellent work!

As far as I understand you will send me the final invoices for the fees and taxes in a couple of days by E-Mail.

Thank you again for your support. I would be pleased, if we could work together again, arranging the return of my stuff to Germany in one year.

Regards

Michael