From: GRATCH, Efrat [mailto:efrat.gratch@

Sent: Friday, March 07, 2014 12:38 PM **To:** Avi Ayash || A. Univers Transit Ltd

Subject: letter of appreciation

Dear Mr. Ayash,

I would personally like to thank you for helping make my family's move to France and easier experience.

You provided us with high quality service and professional care, both in Israel and in France.

It was a pleasure working with you!

Thanks again,

Efrat Gratch

HR Development Manager Group Human Resources Direction Group Limagrain