

**From:** Mao Castaneda  
**Sent:** Sunday, February 16, 2014 1:31 PM  
**To:** Amnon Kertes || A. Univers Transit Ltd;  
**Subject:** RE: David Swanson to Israel

Dear Amnon,

A big thank you for the professional way this move was handled at your end.

We were impressed by your pro-active stance, the level of communication was superb and overall, a great comfort level knowing our customer got the service they expected and deserved.

Sincerely,

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