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From: Yael Glassman [<mailto:yglassman@gmail.com>]

Sent: Saturday, January 15, 2011 8:33 PM

To: Celine Raveetal

Cc: Amnon Kertes || A. Univers Transit Ltd.

Subject: Our Move To Tel Aviv

Hi Celine,

I wanted to drop you a note as our container arrived in our home in Tel Aviv this Friday and despite the strike in Israel, everything ended up working out.

I specifically wanted you to know that we were very impressed with the service we got on this end of the world too.

A. Univers Transit and Amnon Kertes provided **superior service** - it was **professional and pleasant**. They met and exceeded our expectations and we very much appreciated that.

So, thank you and see you on our next international move!

Yael