

**From:** "Lantellme, Ina (AA privat)"  
**Date:** 20 באפריל 2016 בשעה 16:29:54 GMT+3  
**To:** "Avi Ayash || A. Univers Transit Ltd" <[avia@univers-transit.co.il](mailto:avia@univers-transit.co.il)>  
**Subject:** **AW: Relocation export Germany 14843**

Dear Avi,

as below, here my feedback via e-mail to the service with the relocation-works of the 10 cbm at my house in Herzliya on Sunday, 17 th of April.

First, I was impressed by the phone call from your team informing me in advance that they will arrive in one hour.

They arrived in time and did the works quickly. The staff was friendly, especially the supervisor/team leader.

Also important was English knowledge, otherwise communication would have been difficult. Everything was done quickly and good, team was also flexible with circumstances like parking the lorry, access to the house, etc.

Hope that helps to keep your service good.  
Best regards and a nice evening

Mit freundlichen Grüßen  
Yours sincerely

Ina Lantellmé

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