



A. UNIVERS TRANSIT LTD.

INTERNATIONAL MOVERS-FREIGHT FORWARDERS-CUSTOMS CLEARING
Land / Air / Sea Freight

Performance Report

Customer Name & Details:

Ifat and Eitan Judah
יפאט ויטאן יודא

Destination: Israel

Mode of Transport: Sea \ Air

Dear Customer.

We do thank you for choosing us. However in order to evaluate our performance objectively, i.e. from your point of view, we would appreciate if you can answer the following questions indicating, by a cross in the appropriate column, your evaluation of different services rendered by our teams:

	<u>Excellent</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>
<input checked="" type="checkbox"/> The crew wore neat and clean uniforms	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Services Performed on schedule	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Customs Clearance	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Delivery Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Belongings unloaded safely and efficiently	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Service was caring and patient	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Your Comments:

יפאט ויטאן יודא
Excellent and satisfactory work.

Date: 15/7/09

Signature: [Signature]

